

**Zelle Notice of Dispute / Fraud**

**Member Name:** \_\_\_\_\_

**Account Number:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_  
Please list primary personal email address

**Daytime Number:** \_\_\_\_\_  
Best contact number

**Disputed Amount:** \_\_\_\_\_  
List the total of all disputed items, not including fees

**Transaction posting date:** \_\_\_\_\_  
If multiple, list on second sheet

**Payee Name:** \_\_\_\_\_  
If multiple, list on second sheet

**Please Note:** If you are disputing more than one item please refer to page 2.

**Zelle Statement of Fraud**

**I have not, nor has anyone authorized by me, participated in this transaction.**

I discovered the first fraudulent transaction(s) on: \_\_\_\_\_

I notified the Credit Union about the fraudulent transaction(s) on: \_\_\_\_\_

The first fraudulent transaction posted to my account on: \_\_\_\_\_

- I filed a police report with the City of \_\_\_\_\_ Date \_\_\_\_\_ Report # \_\_\_\_\_
- Note:** If you have filed a police report, please provide a copy with your claim.

**Zelle Dispute**

**I am disputing this transaction for the following reason:**

Account not debited

Duplicate credit received

Payment amount incorrect

Payment not posted

Unable to locate transaction

Other: Use the area below to explain. Use separate sheet if necessary.

**Give a brief description of disputed transaction:** Include any related information - name(s) of person(s) spoken with, times, method of contact, etc. Use separate sheet if necessary.

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List of Unauthorized Transactions		
Transaction Posting Date	\$ Amount of Transaction	Payee Name
	<b>Total \$ of Unauthorized Transactions:</b>	

Signature	
_____	_____
Member Signature	Date

<b>For FI use only:</b> Received by: _____ Teller # _____ Branch: _____ Date: _____
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Email completed form to:  
 card\_services@southlandcu.org  
 or fax: 866.798.3265