Valued Member,

In the past when you opened a loan at Southland, you would receive a set of coupons to help you make payments and keep track of your loan. The coupons were optional and not necessary to complete a payment.

With several bill pay options available to Members today, printing coupons have become a thing of the past. To streamline your bill payment process and to reduce the waste of paper, Southland will no longer print and mail loan coupons.

Southland offers several ways to make your loan payments, including stopping by a branch, transferring money using eBranch or mobile banking, or going through our online Payment Center. The Southland Payment Center is a simple way to make your Southland loan payments online with a debit card or with a transfer from another financial institution.

Payment Center is free to use! Visit SouthlandCU.org/PaymentCenter and click “Make Payment.” First-time users will need to have their account information handy and will be prompted to register with a username and password.

Prefer to mail in your payment? No problem! Simply include your account number and loan ID on the memo line of your check to ensure accurate and timely processing. If you still want to include a coupon, simply print this letter and return the bottom portion with your payment.

Sincerely,
Southland Credit Union